

INFORMATION ABOUT THE PROCESSING OF PERSONAL DATA

1. Data Controllers

The entity responsible for processing the personal data of the aforementioned Data Subjects is EDP SA, with the unique registration number in the Commercial Registry and legal person number 500697256, headquartered at 12 Avenida 24 de Julho, with a share capital of 4,184,021,624, hereinafter referred to as "EDP".

2. Contact Information for the Data Controller

Data Subjects can contact EDP regarding any issues related to this document through the following contacts: <u>dpo.pt@edp.com</u>.

3. Data Categories and Data Subjects, Purposes of Processing and Legal Basis

EDP will process the data of the Data Subjects, both manually and/or automated, with respect for the principles of lawfulness, fairness, and transparency.

EDP will carry out the processing of the below-identified data categories, data subjects, with the purposes and legal bases also identified below.

Purpose of processing	Data categories	Data subjects	Legal basis
Institutional contacts and stakeholder consultation	Contact data: email address Other data: Age group Gender	EDP Stakeholders	Legitimate interest

This data processing is carried out based on EDP's legitimate interest in conducting relevant institutional contacts and actions, particularly in gathering the perception, needs, expectations, and concerns of its stakeholders with the aim of obtaining a comprehensive view of its context and impacts, in order to continuously strengthen its management system, including its internal control



procedures and mechanisms. Data Subjects may object to this data processing as provided in point 7.

4. Data Retention Period

The period during which the data is stored and retained varies according to the purpose for which the information is processed and in accordance with applicable legal obligations and requirements. Therefore, and whenever there is no specific legal obligation, the data will be stored and retained only for the minimum period necessary for the purposes that motivated their collection or subsequent processing, after which they will be deleted, typically within three months.

Purpose of processing	Data categories	Data subjects
Institutional contacts and stakeholder consultation	Contact data: email address Other data: Age group Gender	three months

5. Exercise of Rights by Data Subjects

The Data Subject has the rights of access, rectification, limitation, portability, erasure, and the right to object to the processing of their personal data by EDP, under certain circumstances, which can be exercised as follows:

Right to information – This means that the Data Subject has the right to obtain clear, transparent, and easily understandable information about how EDP uses their personal data and what their rights are.

Right of access – This means that the Data Subject has the right to obtain information about the personal data that EDP processes and certain information about how this data is processed. This right allows the Data Subject to be aware and confirm that EDP processes their data in accordance with data protection laws. However, EDP may refuse to provide the requested information if doing so would require the disclosure of another person's personal data or if the requested information would prejudice the rights of another person.

Right to rectification – This means that the Data Subject has the right to request EDP to take reasonable measures to correct their personal data that is incorrect or incomplete.

Right to erasure of data (also known as the "right to be forgotten") – This means that the Data Subject may request the erasure or deletion of their data, provided there are no valid grounds for EDP to continue to retain/use it or if its use is unlawful.

Right to restriction of processing – This means that the Data Subject has the right for their data to only be processed, except for its retention, with their consent or for the purposes of declaring, exercising, or defending a right in a legal proceeding, defending the rights of



another natural or legal person, or for compelling reasons of public interest of the Union or a Member State, while EDP is assessing a request for rectification or as an alternative to erasure.

Right to data portability – This means that the Data Subject has the right to obtain and reuse certain personal data for their own purposes. This right applies only to personal data that has been provided directly to EDP by the Data Subject, based on a contract or consent, and that EDP processes through automated means.

Right to object – This means that the Data Subject has the right to object to certain types of processing, for reasons related to their particular situation, at any time during such processing.

Right to lodge a complaint – This means that the Data Subject has the right to lodge a complaint with the competent supervisory authority, which in Portugal is the Comissão Nacional de Proteção de Dados (CNPD), if they consider that the processing of personal data carried out by EDP violates their rights and/or the applicable data protection laws.

The Data Subject may exercise their rights through the following contacts: dpo.pt@edp.com

6. Consent and Revocation

When applicable, EDP requests explicit, free, informed, specific, and unequivocal consent from the Data Subjects for the processing of data for purposes that require it.

The acceptance by the Data Subject that their data may be processed or transferred will always be revocable, without retroactive effects (meaning that the withdrawal of consent does not affect the lawfulness of the processing carried out until that date based on the previously provided consent).

To revoke the aforementioned consent, the Data Subject may contact EDP through the channels mentioned in point 8 for the Exercise of Rights by Data Subjects.

7. Security and Integrity

Personal data will be processed by EDP within the scope of the purposes identified in this policy, in accordance with EDP's internal policies and standards, and using technical and organizational measures designed according to the risks associated with the specific processing of personal data.

The technical and organizational measures designed ensure, to the fullest extent possible, the security and integrity of personal data, particularly regarding the unauthorized or unlawful processing of the Data Subjects' personal data and its accidental loss, destruction, or damage.

8. Confidentiality

EDP acknowledges the confidential nature of the Data Subject's data.

EDP does not commercially or otherwise make the personal data available to any third party, committing not to disclose, copy, reproduce, or distribute any part of the Confidential information without the prior written consent of the Data Subject (except for necessary communications as required by law, for the purpose of fulfilling resulting obligations).



EDP preserves the confidentiality and integrity of the Data Subject's data and protects it in accordance with this document and the applicable legislation.

9. Changes to this Document

EDP reserves the right to, at any time, without prior notice and with immediate effect, but without prejudice to the legal rights conferred to the Data Subjects, change, add, or revoke, partially or entirely, this privacy policy.

Any changes will be immediately disclosed through the usual communication channels. If EDP substantially changes the way it processes personal data and, therefore, the document, it will notify the Data Subject about such changes through the contact means obtained from the Data Subject.

If the Data Subject wishes to obtain more information about the processing of their personal data or for any question related to this document, the Data Subject may contact EDP's Data Protection Officer (DPO) at the following email address: <u>dpo.pt@edp.com</u>.

April 15, 2024