

-----BEGIN PGP SIGNED MESSAGE-----

RFC 2350

1. About this document

This document describes the incident response coordination service from the EDP, S.A. group and all its subsidiaries, according to the RFC2350.

1.1 Date of Last Update

This is version 1.3 published 2024/12/01.

1.2 Distribution List for Notifications

There is no existing distribution channel for notifications of updates.

1.3 Locations where this Document May Be Found

This document is available on <https://www.edp.com/pt-pt/csirt-edp-rfc2350>

1.4 Authenticating this Document

This document is signed with CSIRT EDP PGP key.

2.Contact Information

2.1 Name of the Team

CSIRT EDP

2.2 Address

CSIRT

EDP, S.A.

Av. 24 de Julho N° 12

1249-300 Lisboa

Portugal

2.3 Time Zone

Portugal/WEST (GMT+0, GMT+1 in Summertime)

2.4. Telephone Contact

2.4.1 Telephone Number

+351 210 021 187 (24h)

2.4.2 International Telephonenumber Number

800 910 316 (24h)

2.5 Facsimile Number

Not available

2.6 Other Telecommunication

Nonexistent

2.7 Electronic Mail Address

csirt@edp.com

2.8 Public Keys and Other Encryption Information

Type: RSA/2048 Expires: 2026-01-24

Fpr: D7C2 896C 1338 030E 347E 783A EFFC E08B 60A8 FC01

Sub: RSA/2048 Usage: Encrypt Expires: 2026-01-24
UID: CSIRT EDP <csirt@edp.com>

2.9 Team Members

This information is classified

2.10 Other Information

General information about CSIRT EDP can be found at <https://edp.com>.

2.11 Points of Customer Contact

CSIRT EDP can be contacted by the means specified on section 2.2 and 2.4 to 2.7.

3. Charter

3.1 Mission Statement

To protect Information Security in the EDP Group, considering all stakeholders, and to enhance cybersecurity resilience across the geographies where the EDP Group operates, through its role as a Global Security Operations Center (GSOC) and Essential Service operator.

3.2 Constituency

EDP's CSIRT manages the response to security incidents relating to employee and customer information processed or stored on its IT infrastructure or on external stakeholders and IT systems, in this case subject to the contractual clauses in force. CSIRT EDP is also responsible for managing and responding to incidents affecting OT and IoT assets. In this context, the response is coordinated globally, underlining our interconnection and collaboration with various geographies. EDP's CSIRT also assists in the response to national incidents and is a member of other CSIRTs such as CERT.PT and Trusted Introducer.

External networks within AS201523, AS212230 and AS268745.

3.3 Sponsorship and/or Affiliation

CSIRT EDP is part of EDP's Global Security Operations Center, an organizational unit of EDP, S.A.

3.4 Authority

CSIRT EDP's attributions are defined by the CISO of EDP, S.A.

4. Policies

4.1 Types of Incidents and Level of Support

CSIRT EDP handles every type of Information Security Incident

4.2 Co-operation, Interaction and Disclosure of Information

The privacy and data protection policies of CSIRT EDP ensure that sensitive data is only shared with third parties on a need-to-know basis.

4.3 Communication and Authentication

Information might be shared through telephone and clear text email with appropriate precautions. CSIRT EDP recognizes and adopts TLP (Traffic Light Protocol) for sharing and dissemination of information.

5. Services

5.1 Incident Response Coordination

To the whole Constituency.

5.2 On-Site Support

To the whole Constituency.

5.3 CSIRT Capability Building

CSIRT EDP promotes Information Security awareness for EDP's employees and external suppliers that have access to EDP's systems or information. This is done through:

- 1) Training sessions, both using e-learning and physical Cyber Range sessions;
- 2) Participation in internal and external cybersecurity exercises.
- 3) Management of threat intelligence indicators, including the identification, analysis, sharing, and monitoring of relevant indicators to enhance the protection of EDP's ecosystem.

5.4 Security Alerts

To the whole Constituency.

6. Disclaimers

Although all precautions are taken in the preparation of information, CSIRT EDP does not take any responsibility for errors, omissions, or damage resulting from the use of this information.

7. PGP public key

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