



## SUSTAINABLE DEVELOPMENT PRINCIPLES OF THE EDP GROUP

### 1. Economic and social value

- Constantly create value for our shareholders.
- Increase efficiency in resource use and reduce risk exposure.
- Contribute to improving competitiveness, by providing services of excellence and anticipating customers' needs and expectations.
- Include environmental and social aspects in the planning and decision-making processes.
- Contribute to improving the quality of life of people.

### 2. Eco-efficiency and environmental protection

- Encourage the use of renewable energy sources and cleaner and more efficient energy technology.
- Encourage the improvement of energy efficiency at the consumption end.
- Manage the impact of activities, seeking a positive environmental balance.
- Actively contribute to the protection of the environment and biodiversity.
- Encourage the improvement of environmental management practices in the value chain.

### 3. Innovation

- Encourage innovation and creativity, in the search for new market opportunities and the improvement of processes.
- Promote collaborative practices in all phases of design, production and delivery of services.
- Promote technological research and development and knowledge management in the energy field.

### 4. Integrity and good governance

- Comply with legislation and established ethical and moral standards.
- Respect and foster the respect for human rights, within our sphere of influence.
- Ensure the participatory, competent and honest governance of our business.

### 5. Transparency and dialogue

- Ensure an open and trusting relationship with all stakeholders.
- Promote consultation and communication channels with stakeholders and take their contributions and expectations into consideration.
- Report economic, environmental and social performance in a transparent and objective manner.

### 6. Human capital and diversity

- Encourage integrity, rigour, individual responsibility and teamwork, fostering diversity.
- Encourage the development of employees' capacities and reward excellence and merit.
- Improve health and safety conditions and the well-being of employees.
- Reject abusive and discriminatory practices, guaranteeing equal opportunities.
- Promote employee satisfaction and motivation.



## 7. Access to energy

- Promote access to energy, in a reliable and safe manner and with quality.
- Adapt commercial policies to the specific social nature of the market.
- Ensure equity in the access to energy and energy systems.

## 8. Social development and citizenship

- Promote social innovation, maximising the positive social impact of the business.
- Support social and cultural initiatives, based on transparent criteria for assessing the social return of the invested resources.
- Cooperate in the sustainable development of societies.

These **Sustainable Development Principles of the EDP Group** were approved by the Executive Board of Directors at its meeting of 31 May 2011 and they replace those that were in force since 1 March 2004.

They apply, in the precise terms in which they are formulated, in all EDP Group companies, including foundations, as well as in all companies controlled by EDP.

**The Executive Board of Directors**