







EDP 2020 | Strategic Goals

SRI Impact Area	EDP Strategic Axis			
Health in the Planet Sustainable Society	Create Economic Value	Un.	2020/30	3Q19
Goal	Index			
 Achieve ≈76% of clean capacity by 2020	Renewable capacity	%	≈76%	73%
 Invest €200M in innovative projects by 2020	Investment in I&D+I (aggregate) *	M€	200	212
 Surpass 90% of smart meters installation in Iberia by 2030	Smart meters	%	90% **	45%
 Provide energy efficiency products to reduce overall consumption by 1 TWh before 2020 (vs 2014 levels)	Saved Energy (aggregate)	MWh	1,000,000	1,664,513

SRI Impact Area	EDP Strategic Axis			
Equal Opportunities Sustainable Society	Develop our people	Un.	2020/30	3Q19
Goal	Index			
 Keep employee engagement level high	Engagement level*	%	≥ 75%	72%
 Promote diversity increase	Female employees	%	27%	25%
Achieve 100% of H&S certification (Including suppliers exposed to high risks)	Certification according to OHSAS 18001 *	%	100%	44%
	Suppliers exposed to high H&S risks certified *	%	100%	62%
Reduce continuously accidents (employees and service providers)	Frequency index (Fi)	#	≤ 2,00	1.59

* - indices annually measured; the value presented in the 3Q19 corresponds to the final value of 2018

** - target for 2030

EDP 2020 | Strategic Goals

SRI Impact Area

Health in the Planet | Sustainable Society

EDP Strategic Axis

Manage Climate and Environment Matters

Un.

2020/30

3Q19



Goal

Reduce CO₂ specific emissions

Index

Emissions variation vs 2005

%

-75% *

-63%

Achieve 100% environment certification (including suppliers exposed to high risks)

Certification according to ISO 14001

%

100%

96%

Suppliers exposed to high environmental risks certified **

%

100%

68%

Internalize the concept of circular economy

Variation in specific waste materials vs 2015

%

-20%

-48%

SRI Impact Area

Sustainable Society

EDP Strategic Axis

Improve trust

Un.

2020/30

3Q19



Goal

Achieve >80% of Clients satisfaction and promote energetic inclusion

Index

Clients/Users satisfaction **

%

> 80%

78%

Maintain EDP part of the world's most ethical companies

Recognition by the Ethisphere Institute

Yes/No

✓

✓

Protect Human Rights in the supply chain

Stage

4th stage

2nd stage

Implement full stakeholders auscultation

BU level of coverage

Stage

4th stage

2nd stage

Develop volunteering giving special emphasis to skills' volunteering

Employees participating in volunteer activities

%

20%

13%

Hours/year in volunteer activities

h

20,000

11,373

Invest in the community, notably in promoting volunteering, social businesses and initiatives towards sustainable lifestyles

Investment in the community (LBG) (aggregate value)

k€

100,000

119,015

Evaluate and audit suppliers

Critical suppliers evaluated according to ESG criteria **

%

100%

76%

Service providers with audited ESG risks ***

%

100%

n.a.

* - target for 2030

** - indices annually measured; the value presented in the 3Q19 corresponds to the final value of 2018

*** - status still to be determined

EDP 2020 | Glossary

Goal	Index	Definition
Surpass 90% of smart meters installation in Iberia by 2030	> Smart meters	> Total LV smart meters vs total LV delivery points
Achieve 100% of H&S certification (Including suppliers exposed to high risks)	> Suppliers exposed to high H&S risks	High Risks - Sustainability (ESG) risks specific of activities, goods, materials or contracted services, classified as high according to the risk table
Achieve 100% environment certification (including suppliers exposed to high risks)	> Suppliers exposed to high environmental risks	> Certifications – technical qualifications, certificates and ISO certifications or equivalent that prove preparation, means and skills to manage risks
Maintain EDP's recognition as one of the world's most ethical companies	> Protect Human Rights in the supply chain	> 1 st stage - Impact study 2 nd stage - Suppliers' Code of Conduct 3 rd stage - Suppliers' evaluation in Human Rights dimension 4 th stage - Improvement plans in relevant cases; purchase policy adjustment
Implement full stakeholders auscultation	> BU level of coverage	> 1st stage - Definition of a stakeholders' auscultation methodology 2nd stage - Methodology implementation in all BU in Portugal 3rd stage - Methodology implementation in all Geographies 4th stage - Cover all EDP Group stakeholders segments
Evaluate and audit suppliers	Critical suppliers evaluated according to ESG criteria	Critical Suppliers - suppliers of goods or services that are critical to the continuity of business and to EDP's reputation > Evaluate - evaluation of contracting performance ESG criteria - criteria concerning Environment, Health and Safety, Ethics, Human Rights, Labour Rights and Quality
	> Service providers with audited ESG risks	> Service Providers - supply enterprises that operate on behalf of EDP or using EDP's facilities/sites/equipment Audit - includes direct inspections, office audits, local audits, executed by third parties or by EDP ESG risks (Sustainability) - medium or high risks in the activity developed by the supplier, in its practices or in its performance concerning the Environment, Health and Safety, Ethics, Human Rights, Labour Rights and Quality